

CHIEF EMERGENCY MEDICAL SERVICES

DEFINITION: Under limited supervision, oversees, manages, supervises and administers all aspects of the operations of the countywide ambulance services program.

ESSENTIAL FUNCTIONS: (Essential functions, as defined under the Americans with Disabilities Act, may include the following tasks, knowledge, skills and other characteristics. This list of tasks is ILLUSTRATIVE ONLY, and is **not** a comprehensive listing of all functions and tasks performed by incumbents of this class.)

TASKS:

Monitors and provides budgetary oversight for daily operations; monitors expenses, revenue status; identifies and plans for future needs; counsels and assists subordinate management staff; identifies and works to improve administrative and operational operations; reviews activities and provides leadership and guidance regarding various issues occurring; responds to, reviews and approves of personnel-related actions and recommendations presented; reviews, writes and recommends changes to existing policies and procedures; reviews, assess and assists the work performed during various shifts; provides briefings and updates to supervisor and other county officials; serves as liaison between EMS, hospitals, law enforcement and others.

Travels to various locations and inspects operations and compliance to policies, procedures and standards; responds to calls and sites; determines compliance with established policies and procedures; identifies and corrects deficiencies; oversees and/or participates in the full range of human resources responsibilities; writes, receives, reviews and approves staff reports, records and related paperwork; reviews status and readiness of equipment, supplies, maintenance of equipment and facilities; provides education and information regarding system operations; reviews requests for additional staffing and equipment; provides input and recommends staffing and equipment needs for budget purposes; works a rotating schedule with rotating shifts. Performs other related duties as assigned.

KNOWLEDGE, SKILLS AND OTHER CHARACTERISTICS:

Knowledge of applicable State of Tennessee statutes, rules, administrative orders, policies and procedures.

Knowledge of Hamilton County policies and procedures.

Knowledge of techniques, requirements and activities associated with emergency medical response.

Knowledge of inventory maintenance and control.

Knowledge of the principles of management, supervision, and public administration.

Knowledge of record keeping, records and case management.

Skill in working under stressful situations, in receiving and assessing information, then making appropriate decisions for response.

Skill in establishing and maintaining good working relations with staff, other departments, law enforcement, and the general public.

Skill in applying the principles of management, supervision and public administration.

Skill in applying the principles and practices of record and case management.

Skill in effectively managing staff, equipment, facilities and operations of widely spread, site locations.

Skill in operating a personal computer utilizing a variety of software applications.

Skill effectively communicating in both oral and written form.

Chief Emergency Medical Services – continued

PHYSICAL REQUIREMENTS:

Work requires good physical fitness with the ability to function effectively in heavy, cumbersome protective gear, be able to lift and carry heavy, bulky items, equipment, materials, supplies and people weighing up to 200 in unpredictable weather conditions over varying terrain. There is also the risk of bodily harm and potential exposure to infectious diseases, toxic fumes and chemicals.

MINIMUM QUALIFICATIONS:

An equivalent of a Bachelor's degree in Management, Administration, Public Administration, Fire Sciences or a closely related field and seven (7) years of paramedic-related duties that includes three (3) years of management, supervisory and/or administrative responsibilities. Applicants must be able to effectively communicate in both oral and written form.

ADDITIONAL REQUIREMENTS:

Applicants must be licensed in Tennessee as a Paramedic, have Advanced Cardiac Life Support, Basic Trauma Life Support and Emergency Vehicle Operations Course certifications and a valid driver's license, Class D with an F endorsement, at the time of application. Incumbents must be able to obtain and retain all certifications and licenses required.

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